



Announcement: March 20, 2020

Grace Period

As a courtesy to our Group Benefits policyholders, we have extended all grace periods until June 1, 2020 for customers with payments due for their February, March, and April 2020 bills to allow continuing insurance coverage through June 1, 2020.

Premium bills will continue to be issued timely.

AutoPay

Customers who are currently on AutoPay or repetitive EFT will continue the normal premium debits unless canceled by the customer.

Commissions

Commissions for Group Benefits business will continue to be processed and mailed at this time. If any checks are returned, the commission team will work with the sales office to determine if we can utilize an alternate mailing address. Producers will receive a notification regarding any delays in commission cycles.